BEFORE THE FORUM

FOR REDRESSAL OF CONSUMER GRIEVANCES

IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 19th day of March 2019 In C.G.No:177/ 2016-17/Anantapur Circle

Present

Sri. A. Jagadeesh Chandra Rao

Sri. A. Sreenivasulu Reddy

Sri. D. Subba Rao

Sri. Dr. R. Surendra Kumar

Chairperson

Member (Finance) Member (Technical)

Independent Member

Between

Sri. C.Nageswara Rao, Somayajulapalli,

Gandlapenta,

Anantapur – Dist

Complainant

AND

1. Assistant Engineer/O/Gandlapenta

2. Assistant Divisional Engineer/O/Kadiri East

3. Divisional Engineer/O/Kadiri

4. Superintending Engineer/O/Anantapur

Respondents

*** ORDER

- Complainant filed a petition before this forum regarding rectification of low voltage problem to his agricultural service.
- 2. Respondent No. 1 had submitted his written submission to the forum wherein he stated that an additional 63 KVA transformer was provided to the complainant and the low voltage problem was rectified. Respondent No.1 had also enclosed the statement of the complainant wherein the complainant expressed his satisfaction for resolving his grievance by erecting distribution transformer.
- 3. Complainant when contacted over phone by the forum on 19.2.2019 at 5:30 P.M expressed his satisfaction for redressal of his grievance by the respondents.
- 4. In as much as the grievance of the complainant was resolved by the respondents accordingly the case is disposed off in favour of the complainant.

DESPATCHED
DATE 20/03

C.G.No:177/2016-17/Anantapur Circle

If aggrieved by this order, the Complainant may represent to the Vidyut Ombudsman, Andhra Pradesh, Flat No:401, 4th Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063, within 30 days from the date of receipt of this order.

This order is passed on this, the day of 19th March 2019.

Sd/-

Sd/-

Member (Finance) Member (Technical)

Independent Member

Chairperson

Forwarded By Orders

Secretary to the Forum

- Kone

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4th Floor, Ashoka

Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063.

Copy Submitted to the Secretary, APERC, 11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.